

[Heather to set-up topic]



CX-0859.1

Attorney-Client Privilege

Attorney-Client Privilege

Attorney-Client Privilege

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Attorney-Client Privilege

Attorney-Client Privilege

CX-0859.7

Attorney-Client Privilege

Attorney-Client Privilege

Agenda

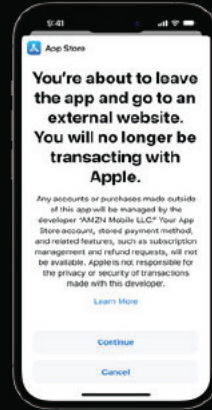
Language & Style

Placement & Commission

For discussion only

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Solution Based on Reader App Entitlement



- Apple will set up an entitlement program for links out of the app to purchases on a developer's web site
- Clicking on a link will launch an interstitial
- Link must go to a web site owned or controlled by developer
- Link must open a new window in default browser, not in-app web view
- Link cannot pass additional parameters, must be statically defined

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Solution Based on Reader App Entitlement

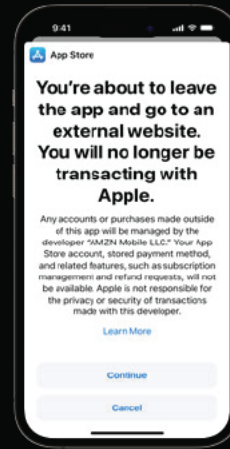
I think we can remove the
parenthetical copy on the 2nd bullet
since we have a screen of it on the
next slide

- Apple will set up an entitlement of the app to purchases on a developer's web site
- Clicking on a link will launch a warning screen (user will leave the app and go to the web; transaction will not be supported by Apple)
- Link must go to a web site owned or controlled by developer
- Link must open a new window in default browser, not in-app web view
- Link cannot pass additional parameters, must be statically defined

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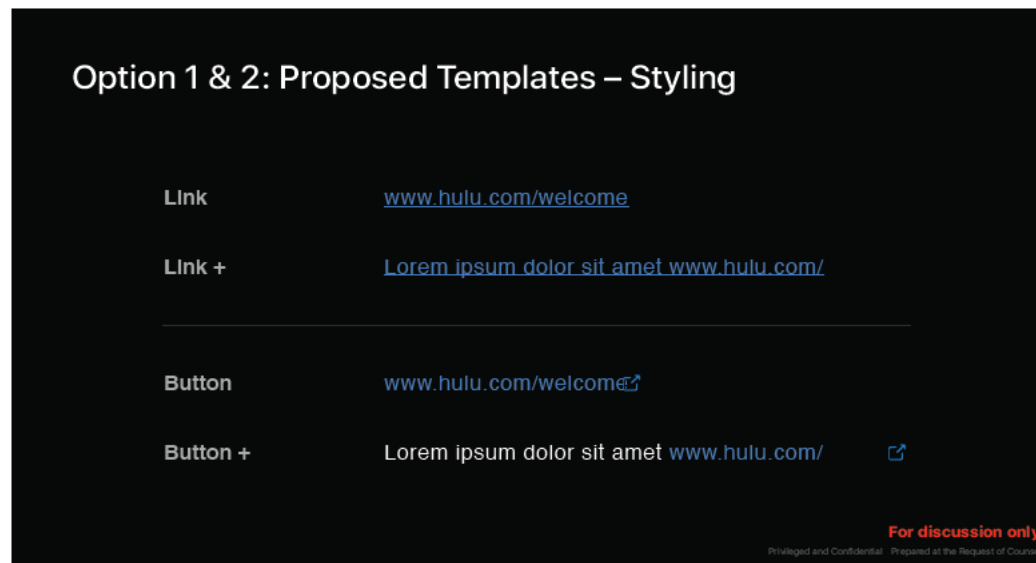
Link-out Interstitial



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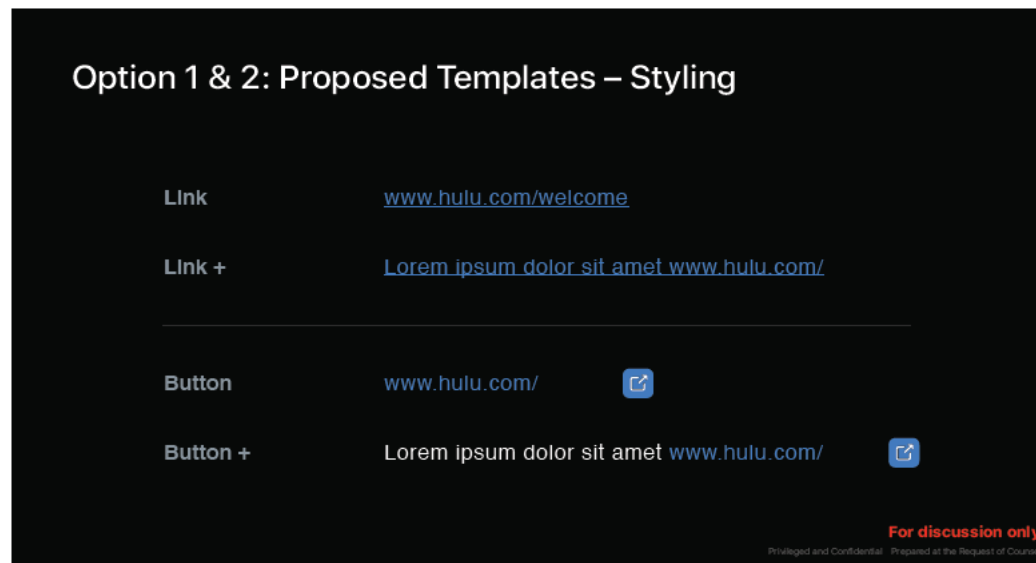
CX-0859.13



[Sean]

Let's take a look at our proposed policies around language for both options.

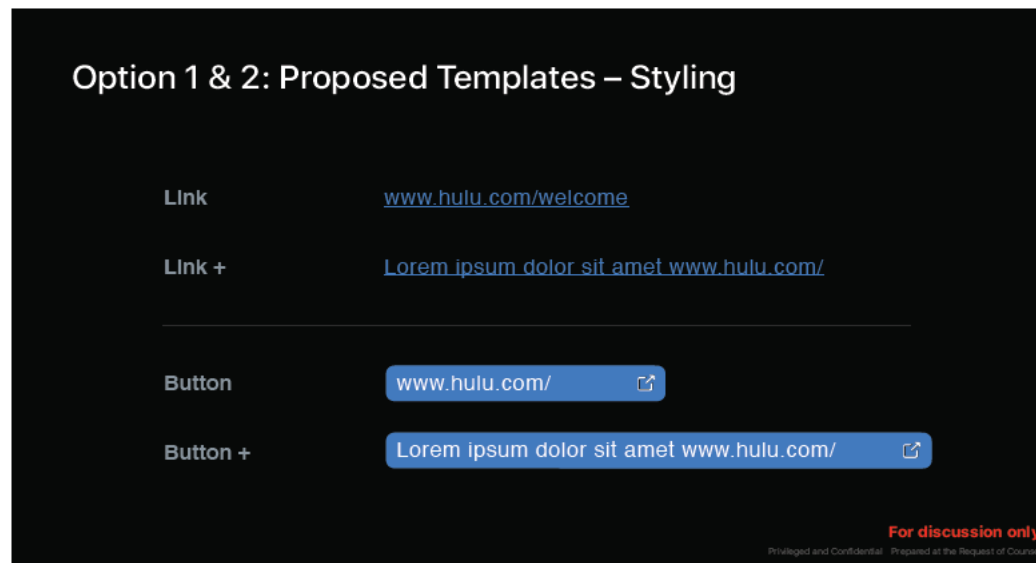
Developers would be able to choose from a range...



[Sean]

Let's take a look at our proposed policies around language for both options.

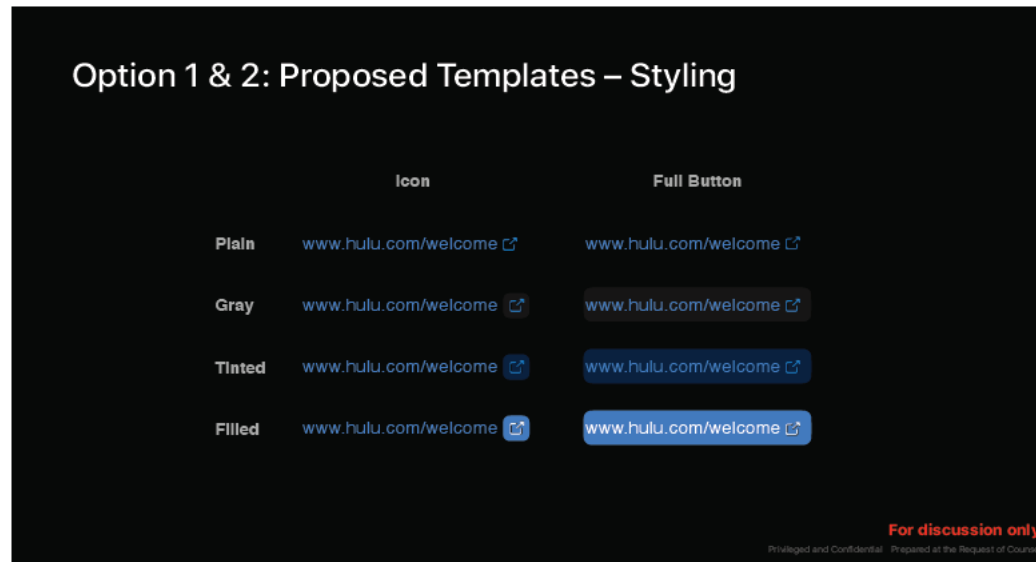
Developers would be able to choose from a range...



[Sean]

Let's take a look at our proposed policies around language for both options.

Developers would be able to choose from a range...



[Sean] Developers would be able to choose from a range...

Option 1 & 2: Proposed Templates – Language	
✔ Special Offer Template	For special offers go to www.hulu.com/welcome
✔ Lowest Price Template	Lowest price offered on www.hulu.com/welcome
✔ % Off Template	To get 50% off, go to www.hulu.com/welcome
✔ Specific Price	Buy for \$4.99 at www.hulu.com/welcome

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[Sean] Developers would be able to choose from a range...

These templates are advisory. We will approve language that follows these templates. Developers can submit their own language, which will be evaluated by App Review.

Option 1 & 2: Proposed Templates – Language

✓ Special Offer Template	For special offers go to www.hulu.com/welcome
✓ Lowest Price Template	Lowest price offered on www.hulu.com/welcome
✓ % Off Template	To get 50% off, go to www.hulu.com/welcome
✓ Specific Price	Buy for \$4.99 at www.hulu.com/welcome
✗ Any Other Arbitrary Language	Get \$15 off all purchases on www.hulu.com/welcome

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[Sean] Developers would be able to choose from a range...

Option 1 & 2: Proposed Templates – Language

✓ Special Offer Template	Go to www.hulu.com/welcome for special
✓ Lowest Price Template	Lowest price offered on www.hulu.com/welcome
✓ % Off Template	Go to www.hulu.com/welcome to get 50% off
✓ Specific Price	Buy at www.hulu.com/welcome for \$4.99
✗ Any Other Arbitrary Language	Get \$15 off all purchases on www.hulu.com/welcome

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[Sean] Here's the range of language developers could use...

Option 1 & 2: Proposed Templates – Language

✓ Special Offer Template	For special offers go to www.hulu.com/welcome
✓ Lowest Price Template	Lowest price offered on www.hulu.com/welcome
✓ % Off Template	To get 50% off, go to www.hulu.com/welcome
✓ Specific Price	Buy for \$4.99 at www.hulu.com/welcome
✗ Any Other Arbitrary Language	Get \$15 off all purchases on www.hulu.com/welcome

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[Sean] Developers would be able to choose from a range...

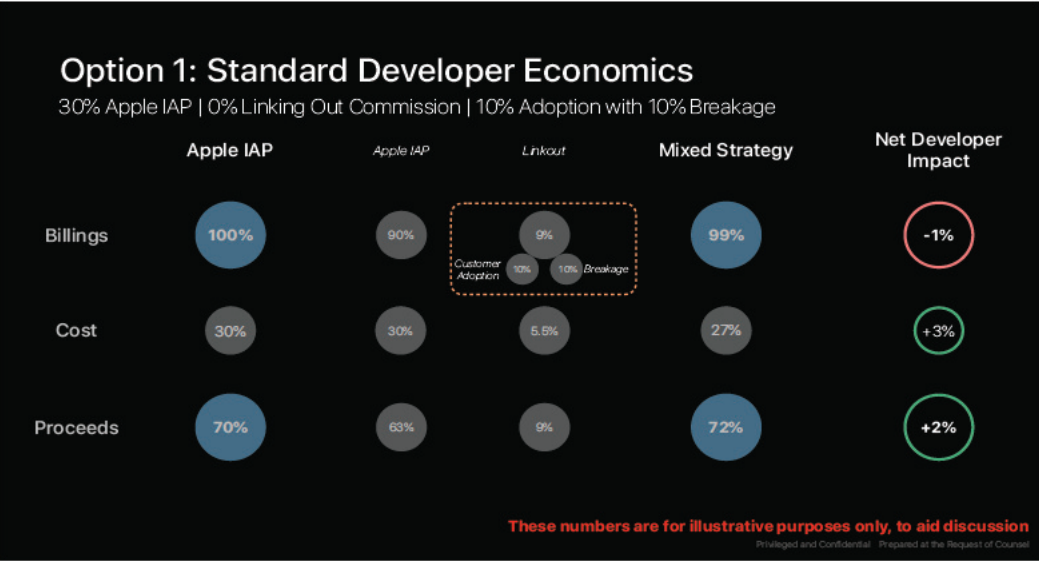
Agenda

Language & Style

Placement & Commission

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[Nate]
As a basic illustration, here is a view of the impact on revenue and cost for developers with linking-out now existing as an option. This scenarios shows a developer who pays 30% commission for Apple iAP, sees 10% link-out adoption, with then 10% of those customers dropping out during the buy flow process.

In this example, [click]

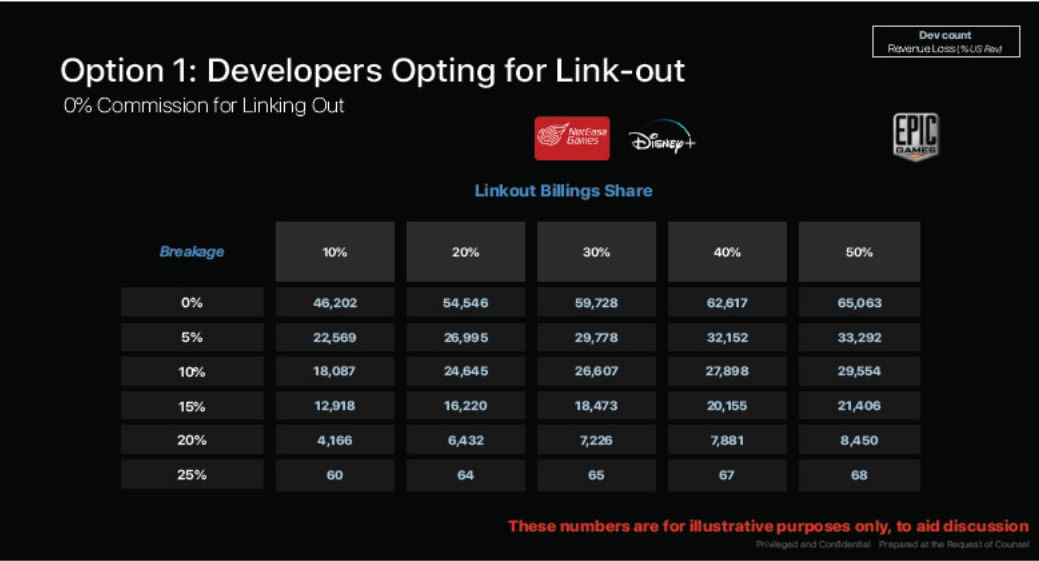
90% of billings go through Apple iAP and 10% linkout, but only 9% of purchases complete successfully due to a 10% breakage assumption. This results in 99% of status-quo billings being retained.

From a cost perspective, this developer pays the 30% commission on Apple iAP, while there is no Apple commission for linking-out; however, we're assuming a cost of 5.5% on the developer side to account for cost of payments and other servicing and infrastructure costs. The net developer cost here would be 27% vs. the 30% standard commission, which results in developers earning 72% of billings proceeds vs. the standard 70% they have typically earned.

In this case, the developer would adopt linking out.

Next, we'll get into the numbers...

[click]



Removes Threshold of 100K indifference and Small developer (\$1m billings annually)

Current Developer Web Presence Landscape		
App Rank	Count of Apps	% of Total US Billings
Top 10	10	
Top 20	18	
Top 50	33	
Top 100	57	
Top 150	76	
Top 200	98	

These numbers are for illustrative purposes only, to aid discussion.

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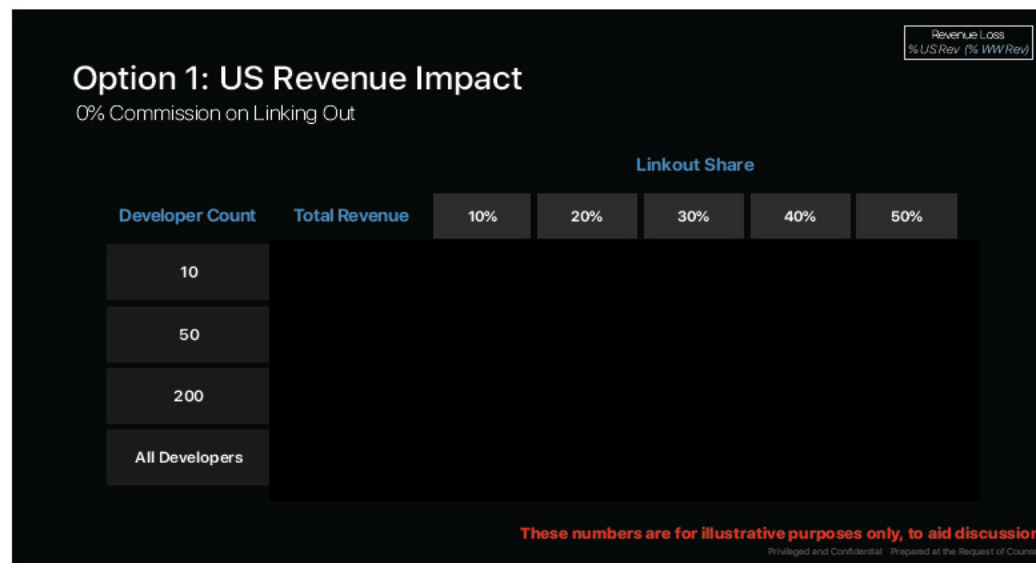
Option 1: Considerations

0% Commission on Linking Out

Benefits	Risks
<div>Attorney-Client Privilege</div> <ul style="list-style-type: none">• Avoids new challenge on applying commission to web sales• Avoids challenges of collecting commission on web sales• Maintains integrity of in-app purchase option	<ul style="list-style-type: none">• Meaningful financial risk due to new in-app channel for developers without commission• Increases volume and complexity of enforcement by App Review• <div>Attorney-Client Privilege</div>• Diverges from alt payments approach to date; could spread to other markets

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[Sean]

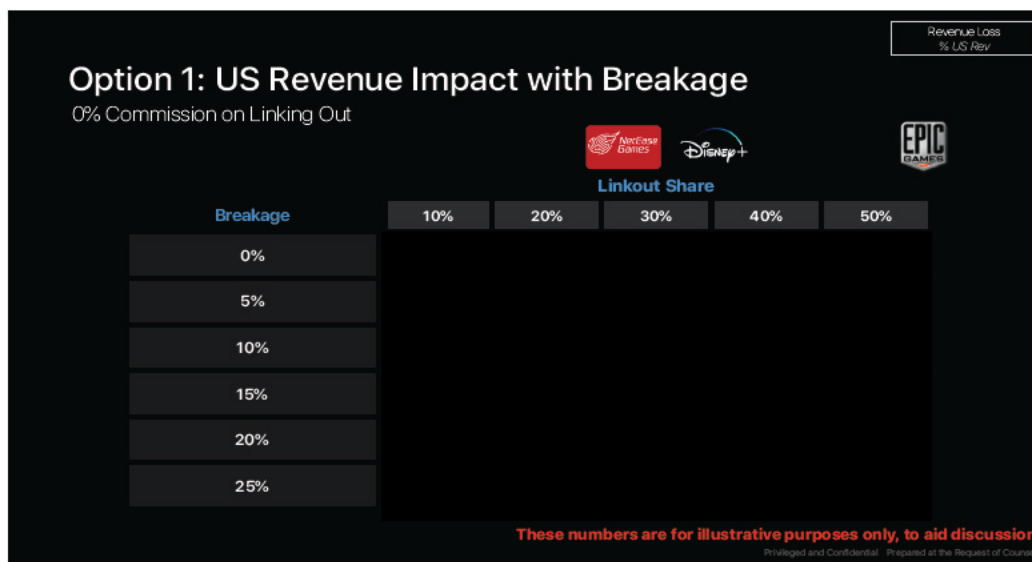


[Nate]

Tim - these are the slides Alex and I presented to you last time we met on this topic. This was a general sensitivity chart that showed what the revenue impact would be simply based on count of developers adopting link-out and % of revenue shifting to linking-out.

We know it's very likely that when a link-out happens, there will be some breakage, meaning customer dropping off during the buy-flow process due to a less seamless experience compared to Apple's iAP, and so we wanted to show you another view that takes this factor into account.

Click



[Nate]

We have run various sensitivities through our developer economic decisioning model to forecast whether or not a developer will adopt linking out.

On the rows, this accounts for the revenue impact if breakage is 0% and all the way up to 25%. Beyond 25%, developers reach a tipping point where they lose more on linking out than they would make sticking with Apple iAP and the higher commission.

For the share of billings linking-out, we are showing sensitivities from 10% to 50%, which will depend where is the text and the language developers are allowed to use. We don't have great data points on what this will end up being, but we have a situations we've encountered to point to.

NetEase - has offered discounted pricing offered outside the App Store and has been targeting specific marketing to their high spend customers. Based on the analysis we did with Analytics, we believe about [REDACTED] of our billings have shifted to their webstore.

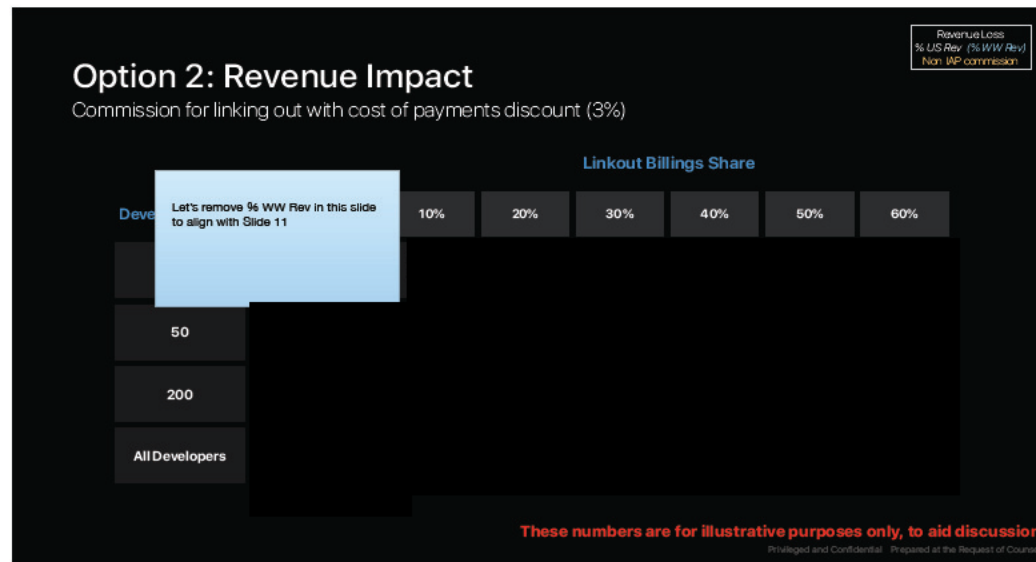
Disney+ - has offered a discounted bundle outside the App Store, with no App Store purchase option for bundle. We believe this has driven about [REDACTED] of Disney+ billings outside of the App Store.

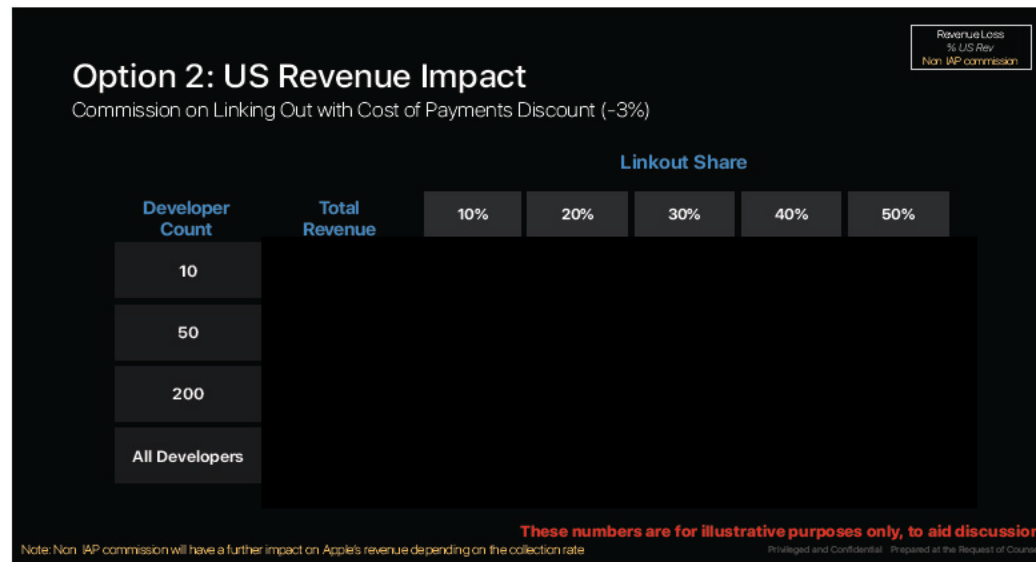
And in the case for **Epic**, we saw about [REDACTED] of billings shift for the few weeks when they offered their own payment option and had discounted pricing.

The range of impact on the low end with 25% breakage and 10% billings shift (bottom left corner) is more negligible at [REDACTED]. However on the other end with 0% breakage and 50% billings shift (top right corner), it's closer to [REDACTED] of U.S. revenue that Apple would lose. A more middle ground scenario of 10% breakage and 30% billings shift would result in [REDACTED] of revenue loss, nearly [REDACTED] of our U.S. App Store revenue.

Next, XX will recap the pros and cons of Option 1 with not charging a commission.

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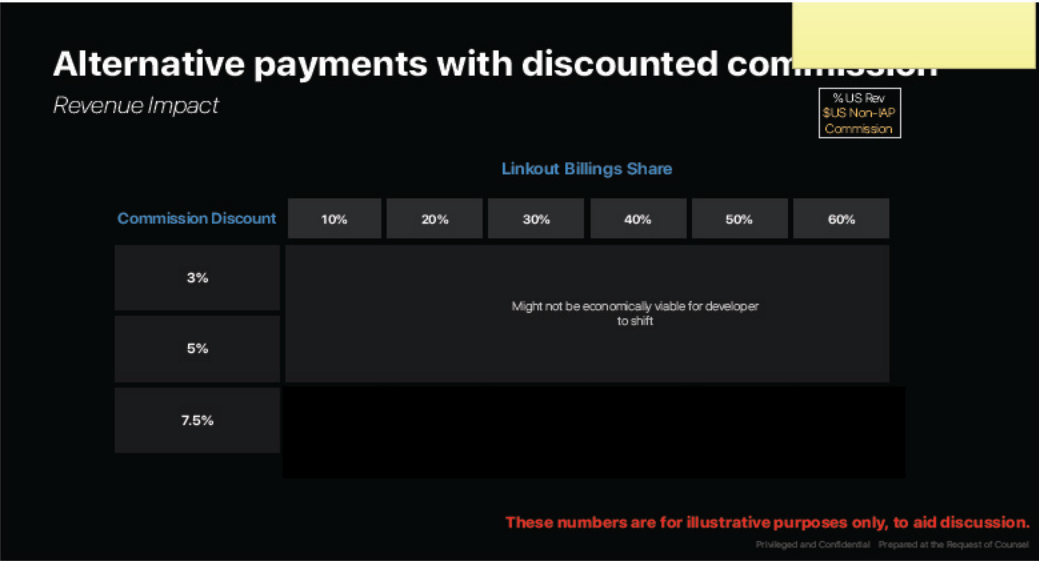
[Nate]

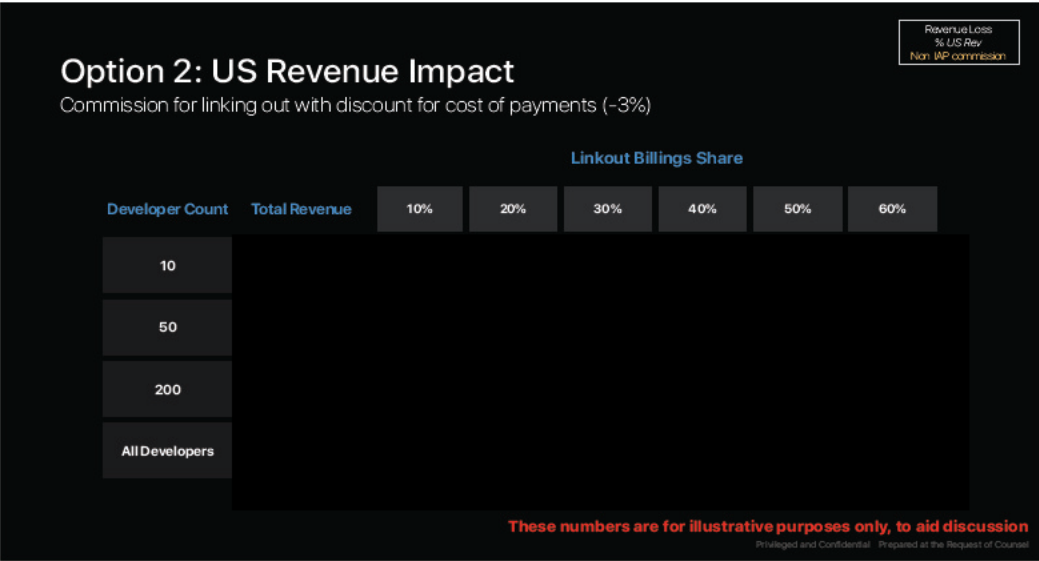
If we decided and had the ability to charge a commission, we believe there would be very little developer adoption of link-out, assuming a scenario where we would give a cost of payments discount at 3%.

We ran the commission option through our developer decisioning model as well but this will likely not make economic sense for the vast majority of developers with the 3% discount. However we know that the model is economic in nature and does not capture softer elements like customer relationship and developers ability to monetize in others way they don't today with a transaction going through linking-out, hence we did a sensitivity.....

We believe based on low developer count adoption and low billings share (top left corner), the revenue impact would be closer to zero, whereas if all developers adopted and there was 50% billings shift (bottom right), the revenue impact would be closer to [REDACTED]. Of course this all assumes we can actually collect the billings going through linking out, which as you can see in yellow, ranges from [REDACTED] in the top left to [REDACTED] in the bottom right. Any amount that we cannot collect will have a further impact on Apple's Revenue / Profitability.

From a margin perspective, the impact is essentially negligible since we don't have cost of payments





If we decided and had the ability to charge a commission, we believe there would be very little developer adoption of link-out, assuming a scenario where we would give a cost of payments discount at 3%.

Option 2: Considerations

Commission on Linking Out with Cost of Payments Discount (-3%)

Benefits	Risks
<div>Attorney-Client Privilege</div> <ul style="list-style-type: none">• Reduces financial risk of 0% commission scenario• Reduces App Review enforcement volume and complexity of policing placement in IAP buy flow	<ul style="list-style-type: none">• Significant collection risk if linking out adoption scales due to manual approach <div>Attorney-Client Privilege</div> <div>Attorney-Client Privilege</div>

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[Sean or Jennifer]

Three Options for Linking Out Fees

Discounted
Commission

Discounted
Commission
with Time Limit

Flat Affiliate Fee

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Option 2A: Discounted Commission

Commission for Linking Out with Cost of Payments Discount (~3%)

Proposed Justification

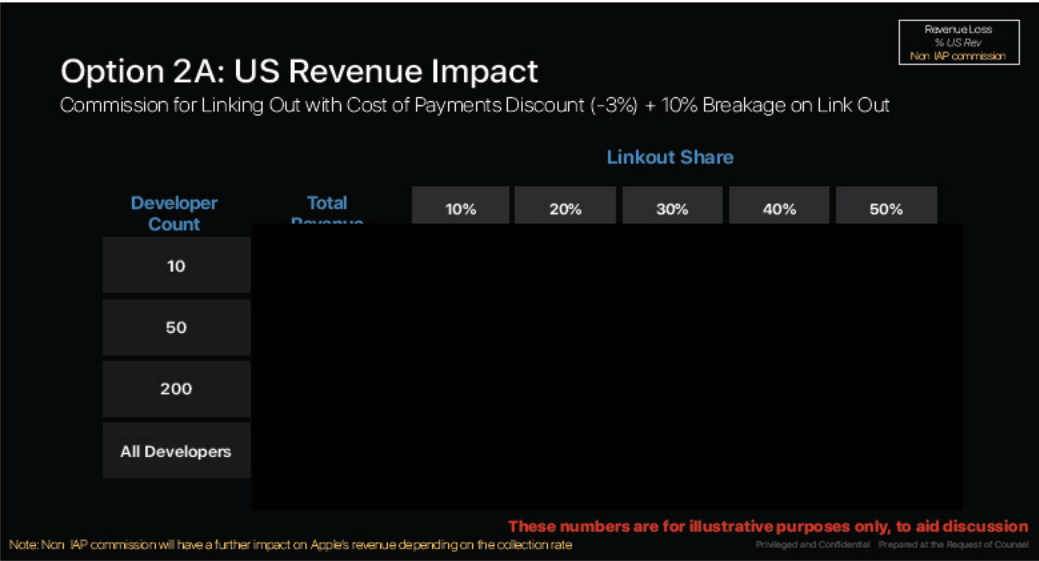
- Developers still benefit from materially all of Apple's tools, technologies, and services, minus cost of payments
- Our 30% commission is fair and defensible:
 - Standard commission rate for mobile App Stores is generally 30%, including Google Play
 - Game stores on console are generally charge 30%, including Xbox and Playstation
 - Steam commission is 20-30%, with no technology platform or services
 - Epic Games Stores commission is below cost at 12%, without tech platform or services

- Simplest approach for Netherlands
- No "tipping" business model changes
- Significant compliance risk because of the proximity to 30% commission
- Developers will claim that a small discount does not allow for price competition i.e. difficulties with Netherlands approach

I think it's also worth mentioning that unlike in KR/NL/EU we are still planning to require IAP (not even just to allow it). That has an effect on adoption rate for any of these options and could also affect our strategic considerations here.

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Option 2B: Discounted Commission with Time Limit

Commission for Linking Out with Cost of Payments Discount (-3%) for first year; 0% commission in Y2+

Proposed Justification

- Developers who retain customers through direct channels after linking out will eventually keep 100% of customer billings
- Our commission for 1 year is fair and defensible:
 - Developers are still benefitting from the vast majority of Apple's tools, technologies, and services, minus cost of payments
 - The effort users drive

Also benefitting from the platform itself.

How would we measure Y1 vs Y2 — across all developers, on a per-developer basis?

It would have to be per customer, hence the privacy / data sharing issues

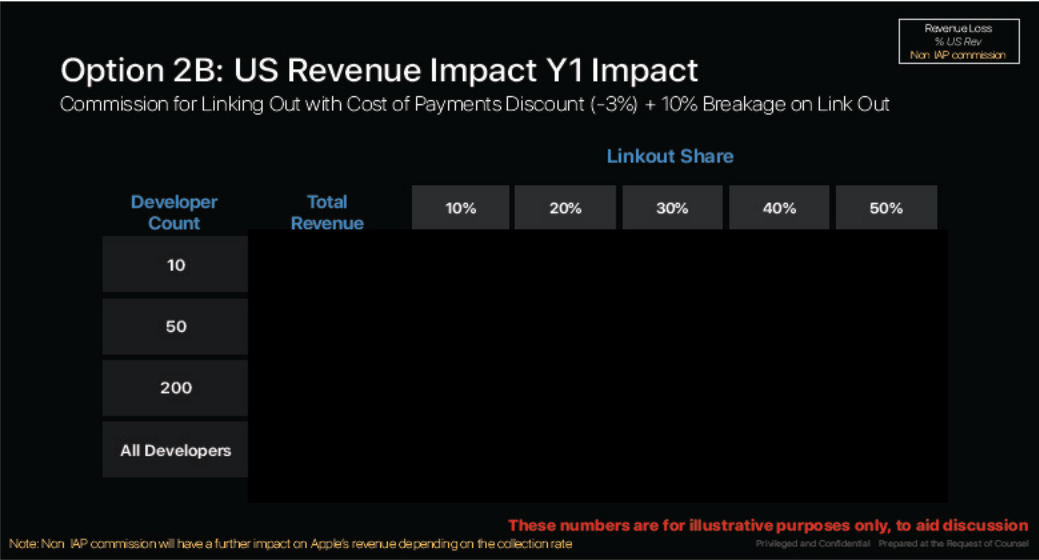
Considerations

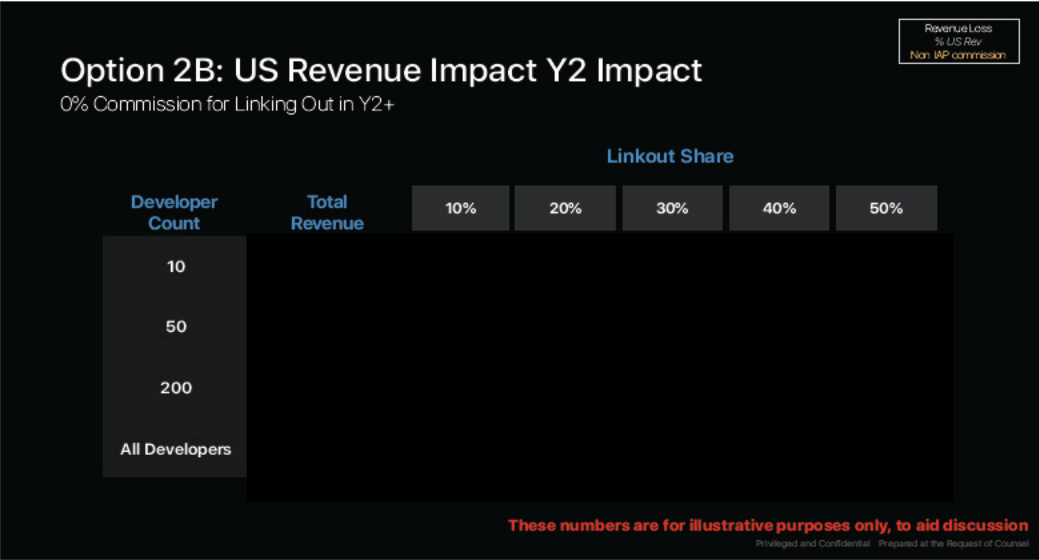
- Provides more margin opportunity for developers, which may mitigate compliance risk
- Retains many of the challenges and complications of Option 2A, with less financial upside

Questions to think about:

- What ongoing commission rate is revenue neutral to this proposal?
- Would we be better off - in terms of optics - simply changing this equivalent commission rate on an ongoing basis.

I don't think so because I think an unstated goal of the decision is for there to be pricing dispersion. A single lower commission rate generally wouldn't necessarily accomplish that.





Option C: Flat Affilia

Flat fee per Customer Tap-Through

Proposed Justifica

- In allowing linking out, the App Store is functioning as an affiliate channel that facilitates customer app discovery while resolving to out-of-app direct payment options

Why isn't it grounded specifically in IP/proprietary technology? We could argue that the app benefited from tech in acquiring the customers.

I think it's also worth mentioning that unlike in KR/NL/EU v are still planning to require IAP (not even just to allow it).

Justifications for any sort of affiliate or referrals fees are g couched in the value of demand generation / demand cap and not in specific claims to IP.

Another way of thinking about it is that online advertising platforms market and frame their fees as fair value for the placement and performance of the advertising, and the compensation for the underlying IUP and technology is ve much implicit

Attorney-Client Privilege

nsible:

Apple's

s

dy

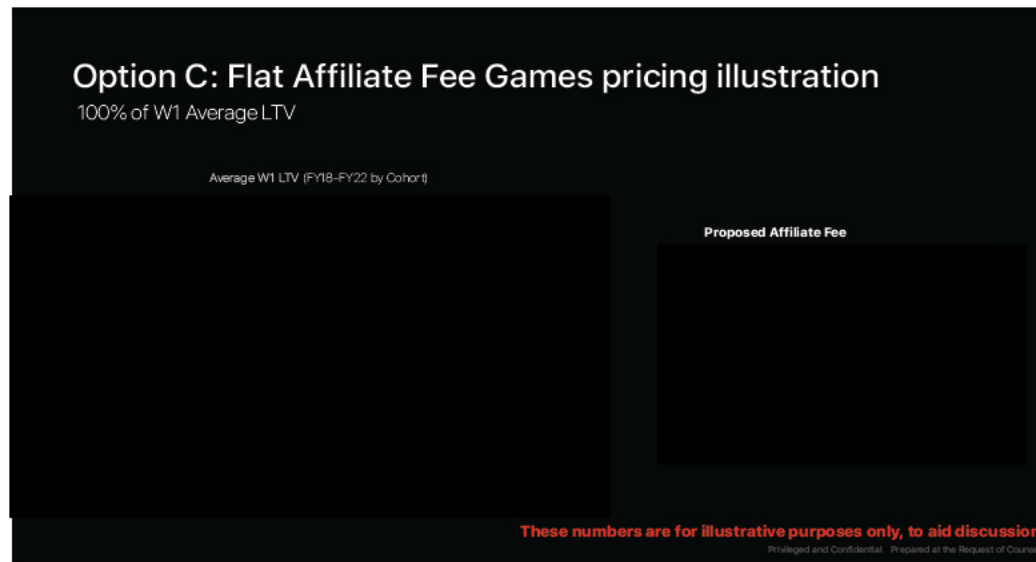
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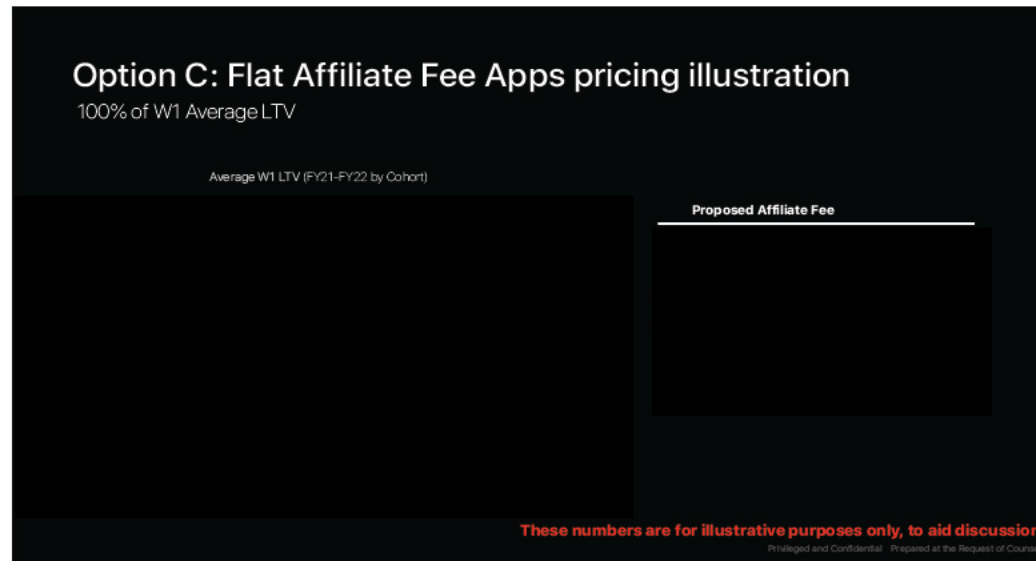
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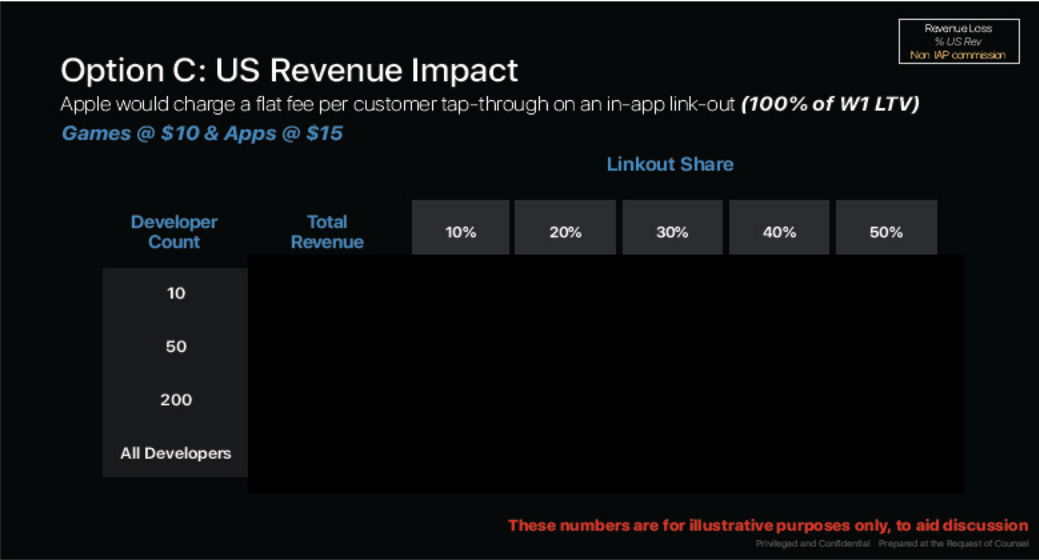
- No calculation risk with fees; Apple has full visibility into tap-through data
- No need for data sharing or audit rights between developers and Apple
- Pricing framework is not grounded specifically in IP or proprietary technology
- Significant divergence from other approaches in Korea, Netherlands and Europe
- Significant pricing risk and complexity (i.e. single fee for all apps, apps vs games, or app-specific)
- Significant optics risk as the flat fee may be larger than the value of the first customer transaction

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Option C: Flat Affiliate Fee Games pricing illustration

50% of W13 Average LTV

Average W13 LTV (FY18-FY22 by Cohort)

Proposed Affiliate Fee

\$

These numbers are for illustrative purposes only, to aid discussion

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Option C: Flat Affiliate Fee Apps pricing illustration

50% of W13 Average LTV

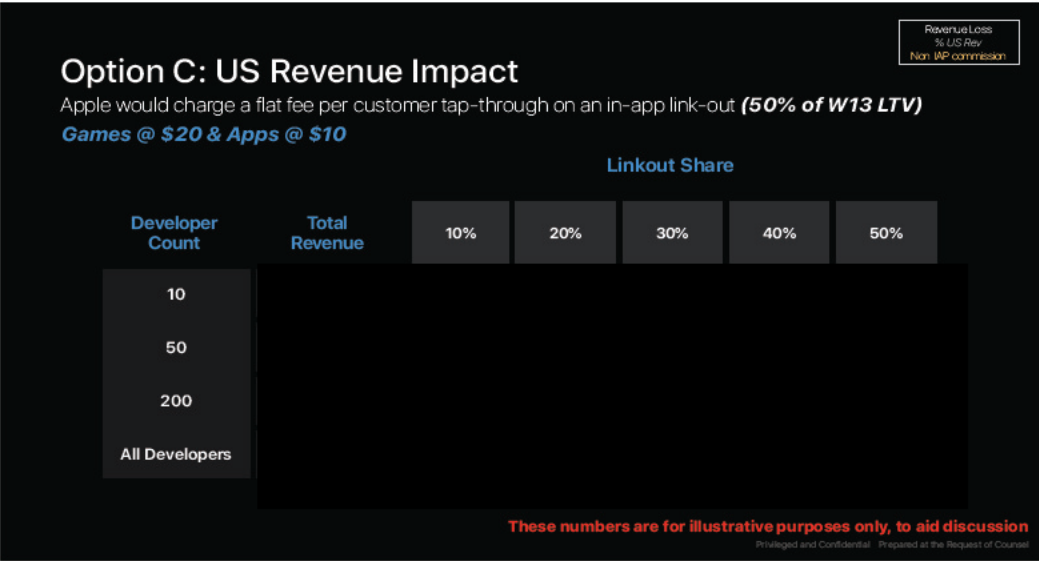
Average W13 LTV (FY18-FY22 by Cohort)

Proposed Affiliate Fee

\$

These numbers are for illustrative purposes only, to aid discussion

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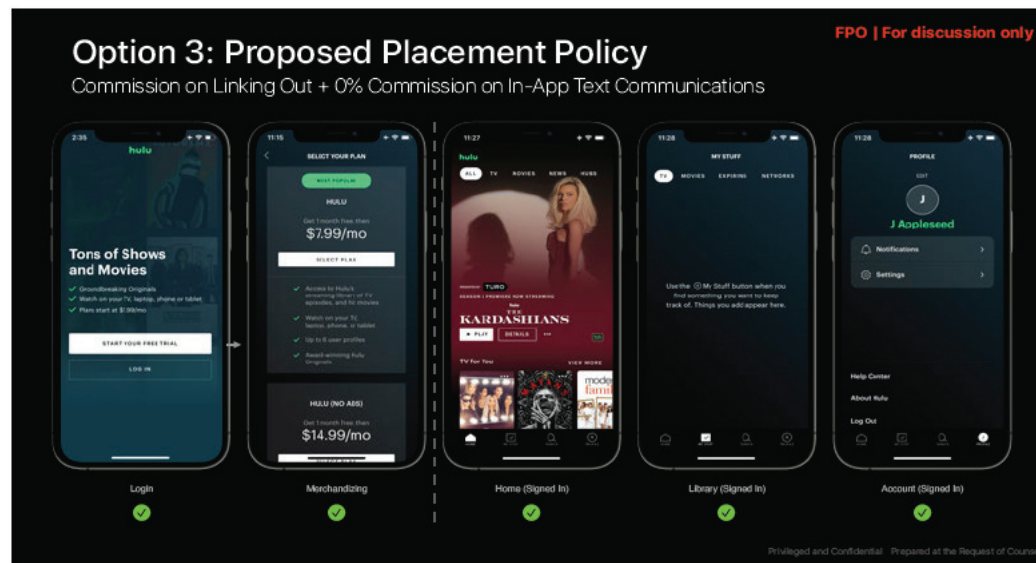
Appendix

Appendix Confidential Internal Use Only

Option 3

Apple Confidential - Internal Use Only

Attorney-Client Privilege

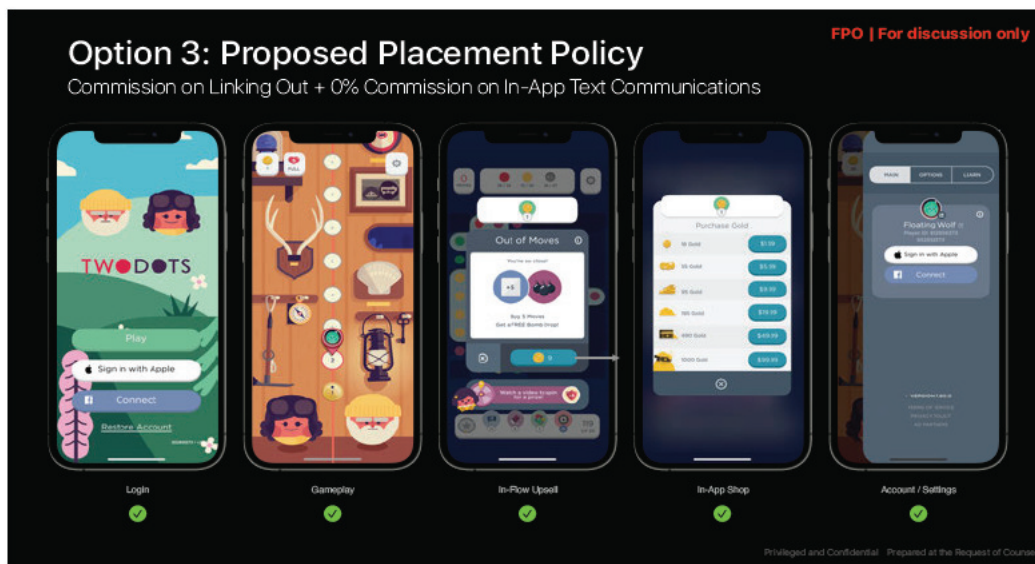


[Sean] Here's are examples where links may be placed if we go with option 2.

Again, we are only showing possible placements for the links. We are not showing the links in situation.

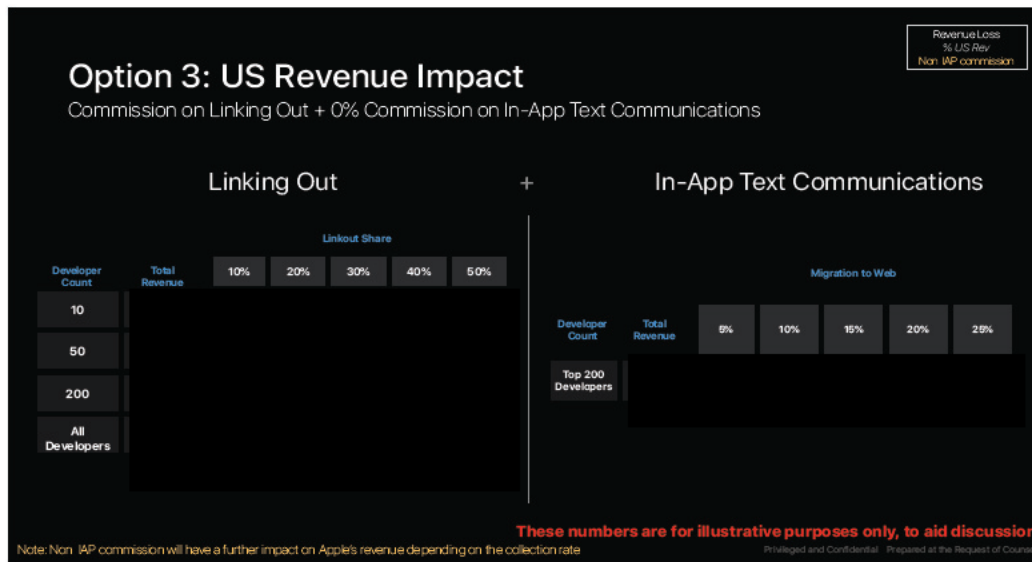
Since we are charging a commission, the link could be placed once per page, including alongside IAP.

[pause]



[Sean]
And here's the Two Dots game example.

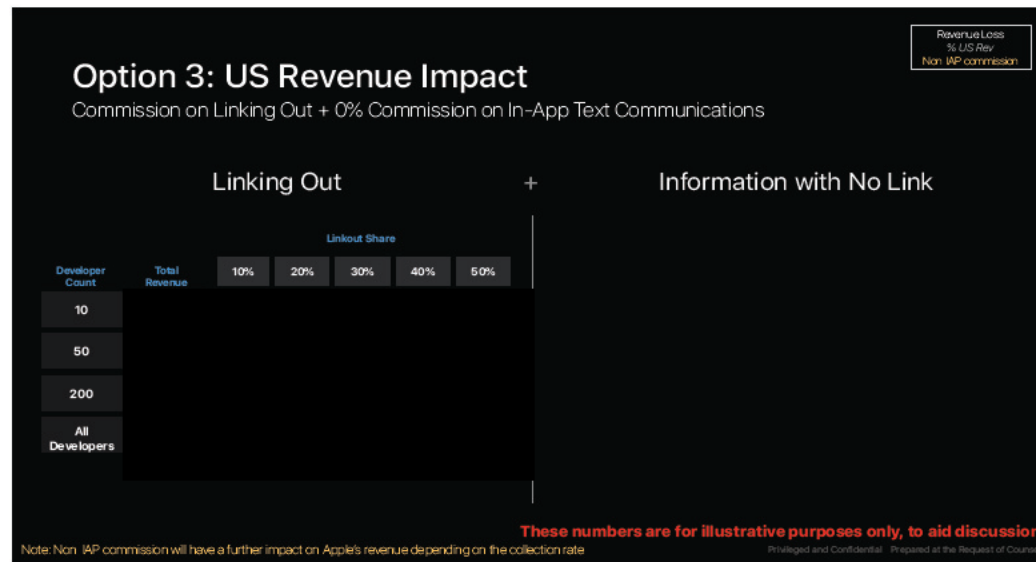
Now let's turn to financials for option 2.
[Handoff to Nate]



[Nate]

The table on the left is the same as Option 2. What Option 3 introduces is the additional information allowed to be presented but without a link to customers as mentioned where we would not charge a commission.

On the right side, this shows the incremental impact that may happen as more customers might migrate to the web with this additional information being presented to them.



[Nate]

If we decided and had the ability to charge a commission, we believe there would be very little developer adoption of link-out, assuming a scenario where we would give a cost of payments discount at 3%.

We ran the commission option through our developer decisioning model as well but this will likely not make economic sense for the vast majority of developers with the 3% discount. However we know that the model is economic in nature and does not capture softer elements like customer relationship and developers ability to monetize in others way they don't today with a transaction going through linking-out, hence we did a sensitivity....

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From a margin perspective, the impact is essentially negligible since we don't have cost of payments

For option 3, we need (1) Hulu and
Two Dots examples, (2) financials, (3)
benefits and risks

<insert financials for Option 3>

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Option 3: Considerations

Commission on Linking Out + 0% Commission on In-App Text Communications

Benefits	Risks
<p>Attorney-Client Privilege</p> <ul style="list-style-type: none">Reduces some financial risk of 0% commission scenario on linking out	<ul style="list-style-type: none">More financial risk than Option 2 due to similar collection risk plus shift in spend to 0% commission optionLessened compliance risk for commission due to 0% option <p>Attorney-Client Privilege</p> <ul style="list-style-type: none">Loss of consumer warning on text communication without link

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[Sean or Jennifer]

Designs

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Styling Policy for External Link

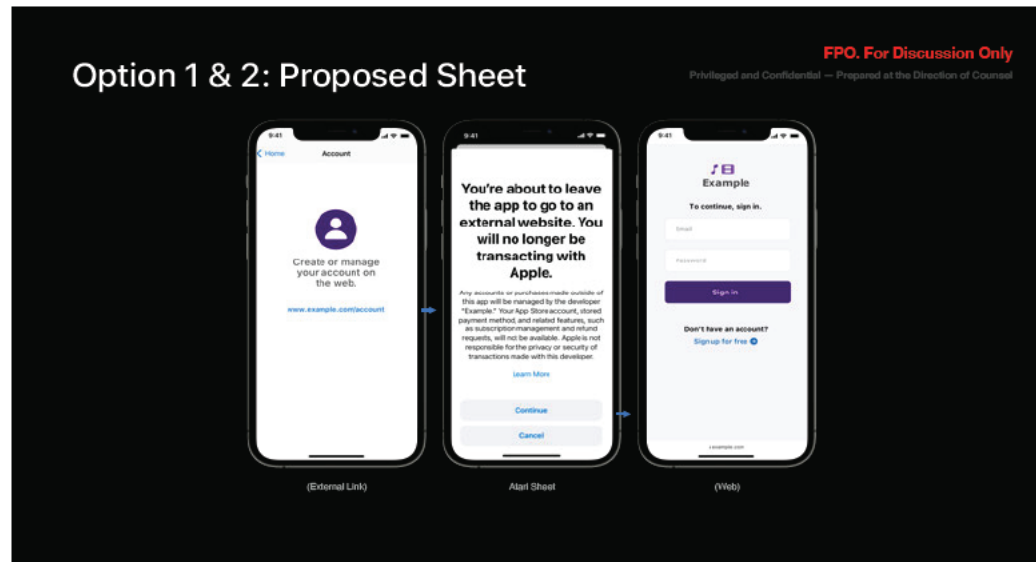
- Recommended language templates
- Presented as a clickable link, or a clickable button that uses the “go to web” icon (box with arrow pointing northeast)
- Developer may not take any actions to disparage or discourage the use of in-app purchase
- In-app purchase must not be less prominent than link, and may not be hidden within the app or subject to more steps than a purchase flow available via a link

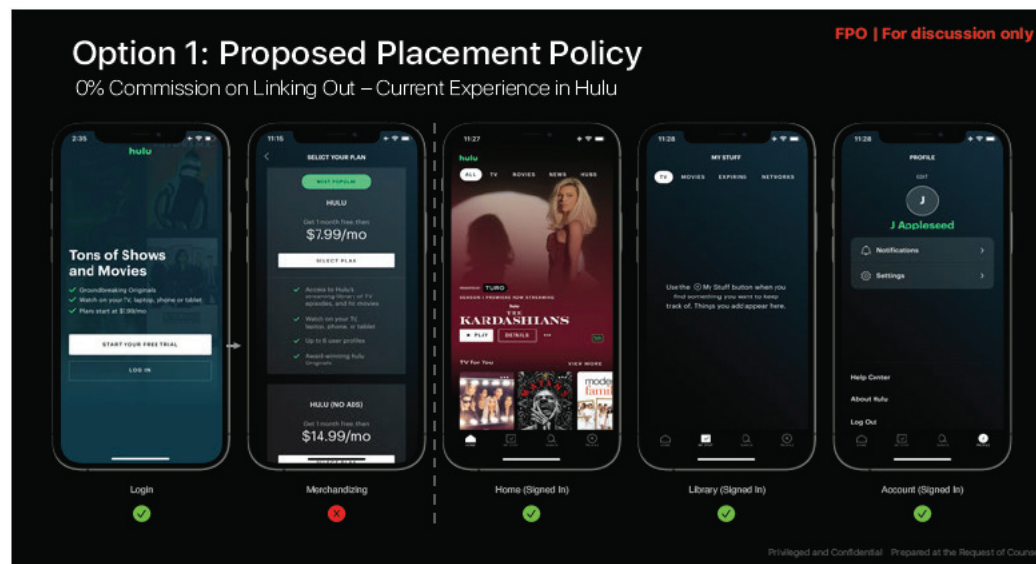
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[Sean] Let's take a look at our proposed policies around UI styling for both options.

Developers would be able to choose from a range of templates governed by these rules...

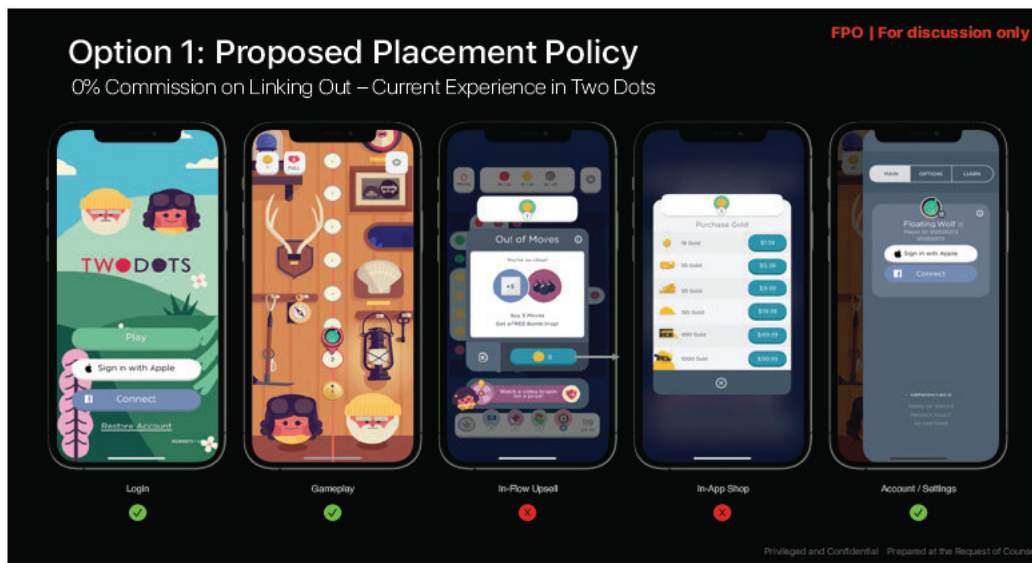




[Sean] Here are examples of where links may be placed if we go with option 1.

Here we are only showing possible placements for the links. We are not showing the links in situation.

If we don't charge a commission, a developer could display one link per page, excluding the page that presents Apple IAP, like the second screen.

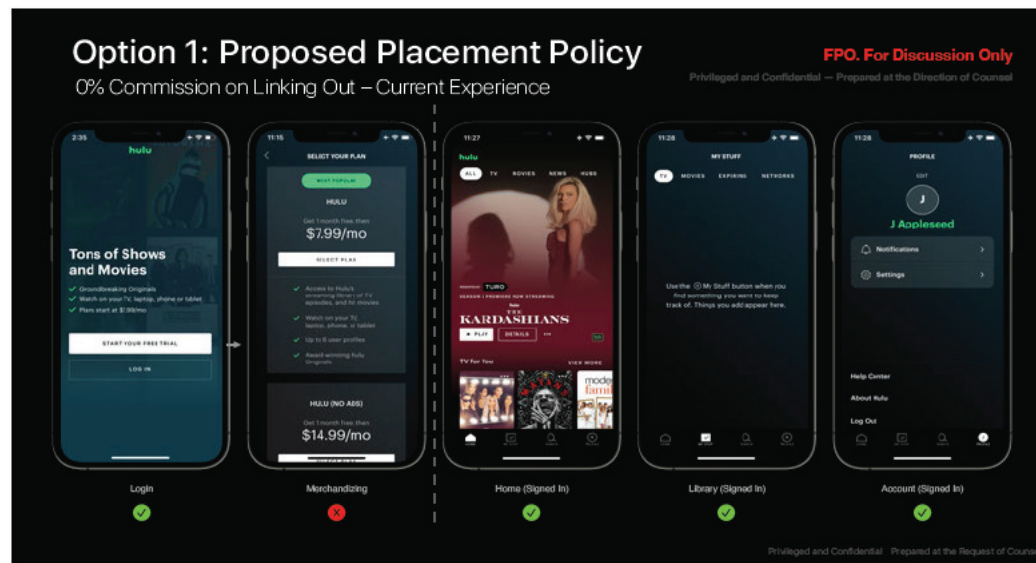


[Sean]

Here's a game example where there is an upsell flow before the in-app shop. Developers would not be able to display the URL on these screens.

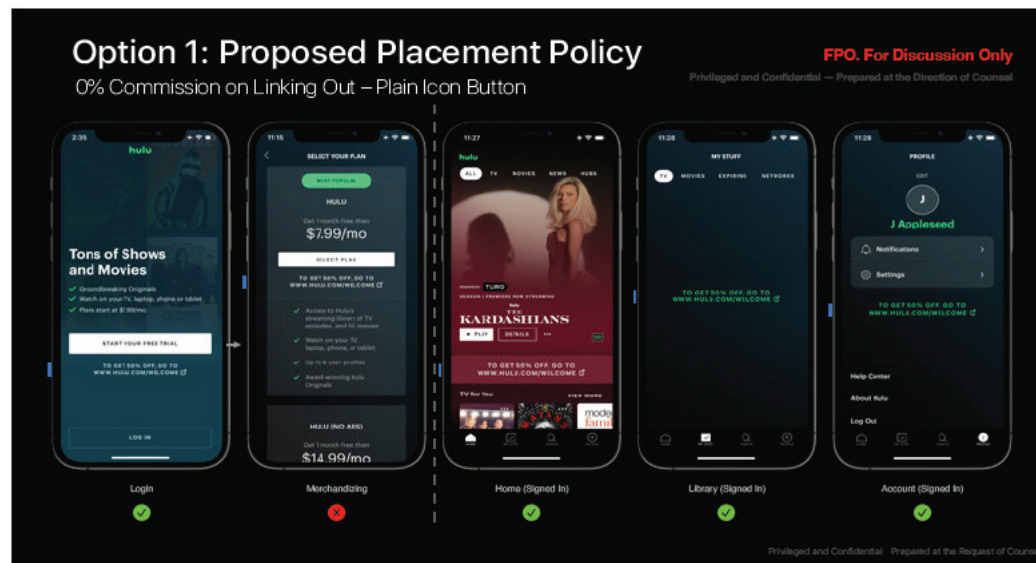
Now let's turn to financials.

[Handoff to Nate]



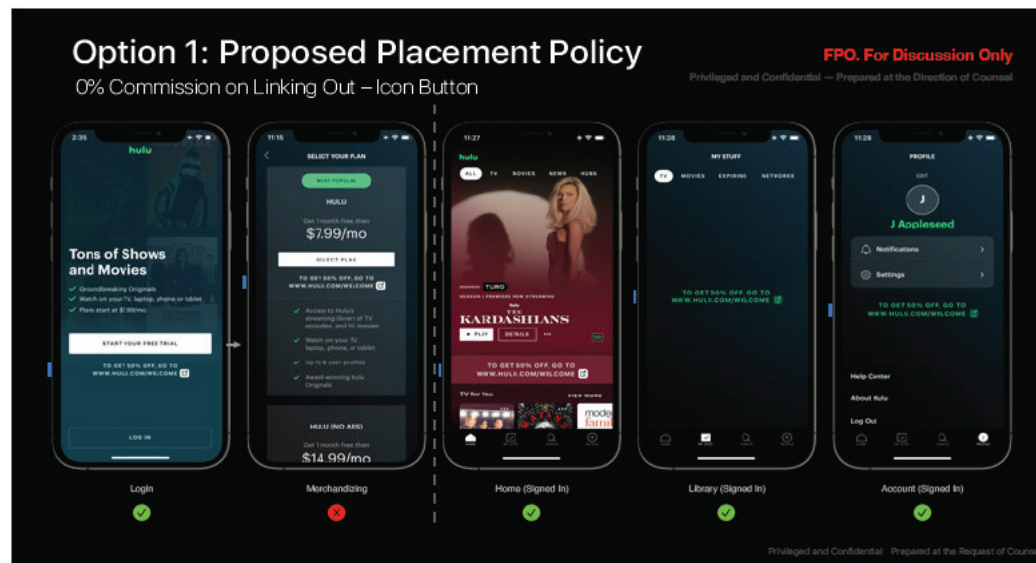
[Sean] Here are examples of how option 1 would look to a user.

If we don't charge a commission, a developer could display one link per page, excluding the page that presents Apple IAP, like the second screen.



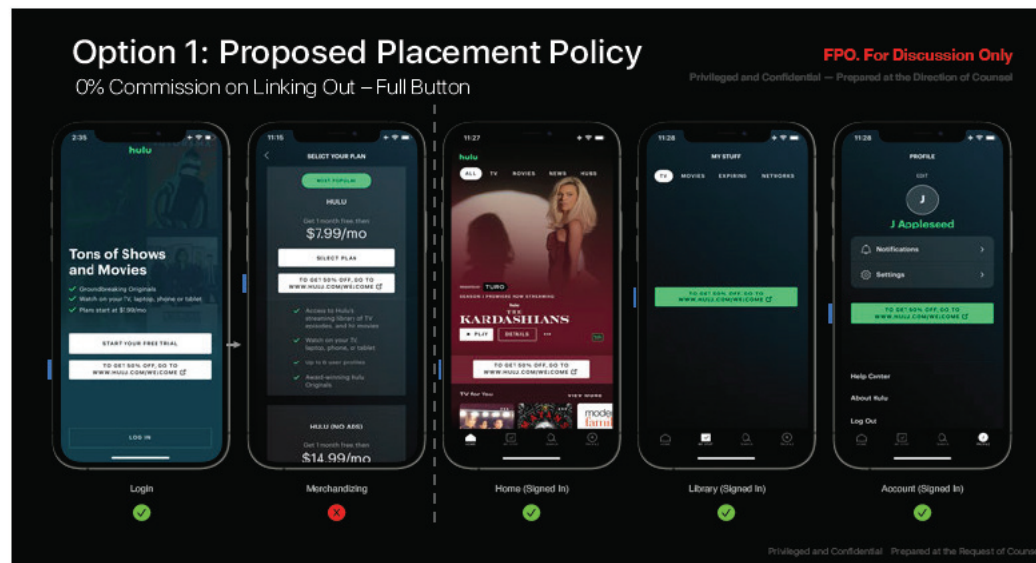
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[Sean]

Here's a game example where there is an upsell flow before the in-app shop. Developers would not be able to display the URL on these screens.

Now let's turn to financials.

[Handoff to Nate]



[Sean]

Here's a game example where there is an upsell flow before the in-app shop. Developers would not be able to display the URL on these screens.

Now let's turn to financials.

[Handoff to Nate]



[Sean]

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Now let's turn to financials.

[Handoff to Nate]



[Sean]

Here's a game example where there is an upsell flow before the in-app shop. Developers would not be able to display the URL on these screens.

Now let's turn to financials.

[Handoff to Nate]

Option 1: Proposed Placement Policy
0% Commission on Linking Out – Current Experience

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Home ✓

In-Row Upsell ✗

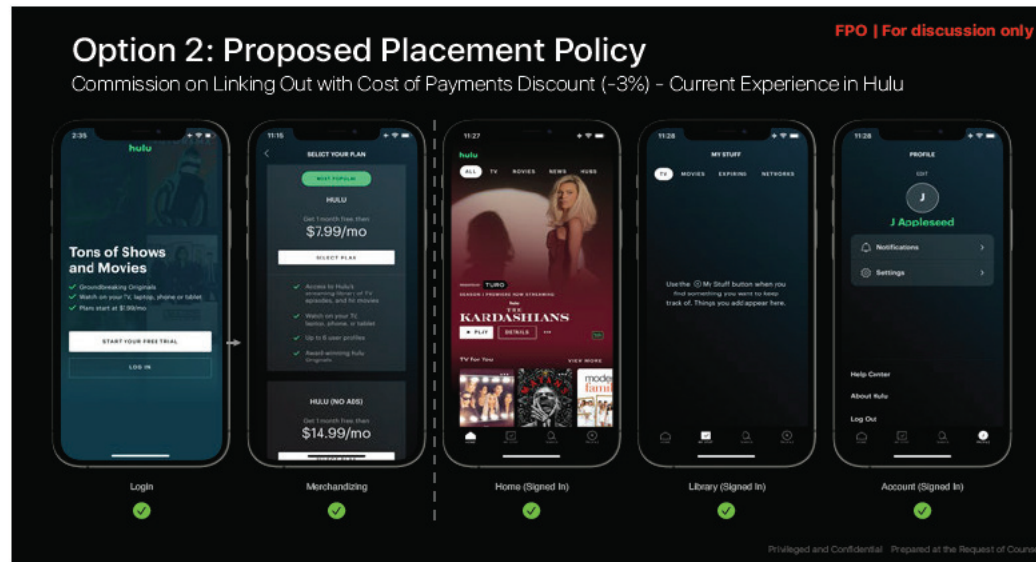
Merchandizing ✗

Account (Signed Out) ✓

Account (Signed In) ✓

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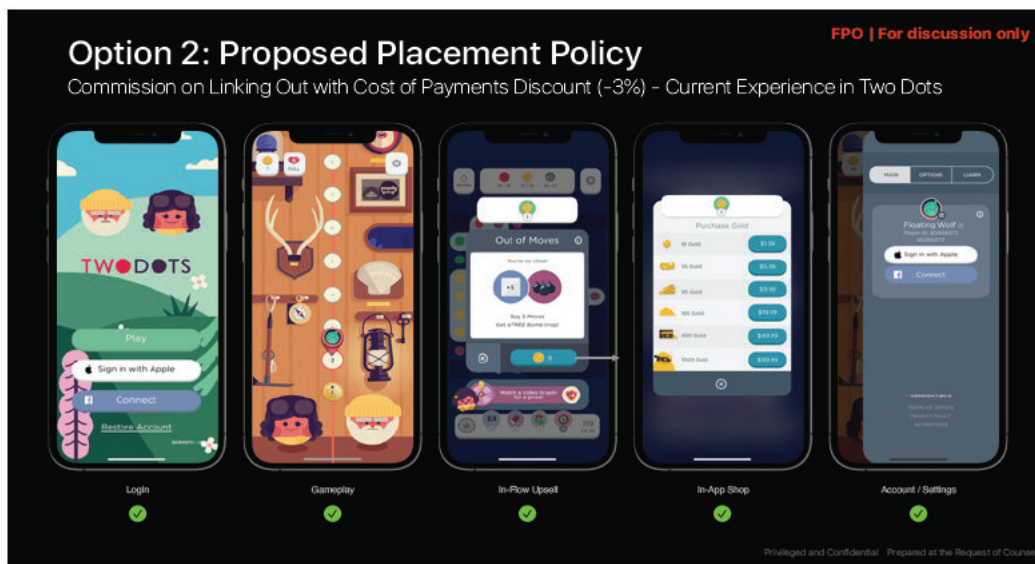


[Sean] Here's are examples where links may be placed if we go with option 2.

Again, we are only showing possible placements for the links. We are not showing the links in situation.

Since we are charging a commission, the link could be placed once per page, including alongside IAP.

[pause]



[Sean]

And here's the Two Dots game example.

Now let's turn to financials for option 2.

[Handoff to Nate]

Financials

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Current Developer Web Presence Landscape

App Rank	Count of Apps with web	% with web	% of Total US Billings
Top 10 (\$x Billings)	10	100%	
Top 20	18		
Top 50	33		
Top 100	57		
Top 150	76		
Top 200	98		

These numbers are for illustrative purposes only, to aid discussion.

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Transaction Fee Rates

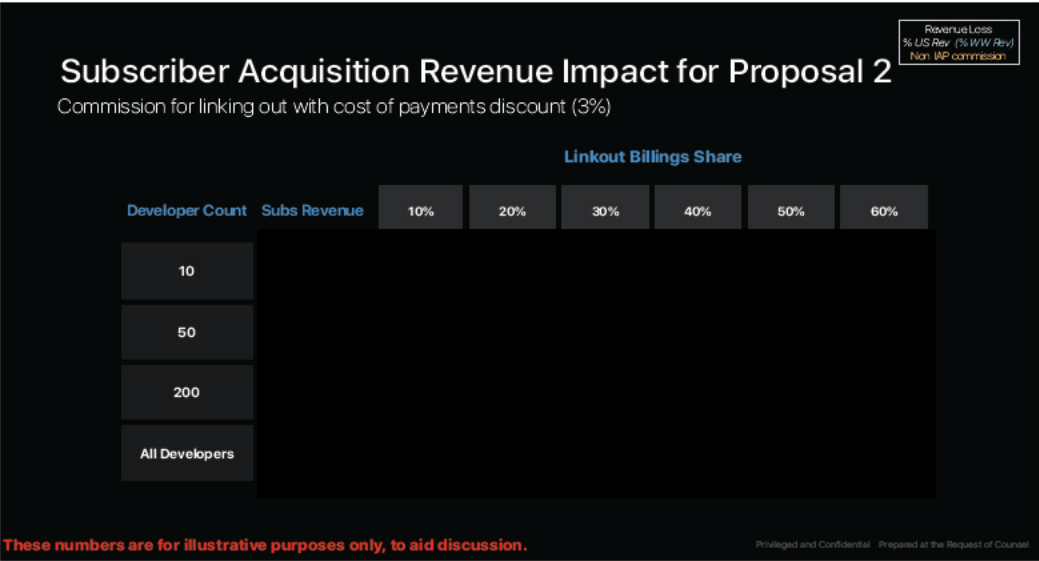
Market rates based on \$10 transaction amount

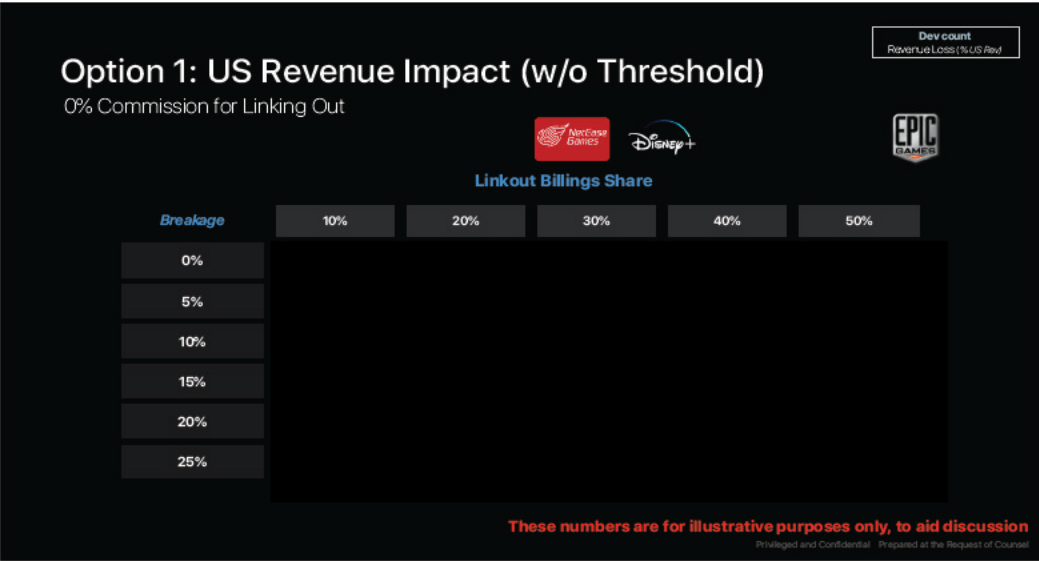
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		US	China	Japan	Canada	Korea	Europe	Pan EMEA	S. Asia	ROW
Apple Cost	Credit/Debit/Wallet									
	Carrier									
	Gift Card									
Large Dev.	Visa/IC+									
	MC/IC+									
	McK/IC+									
Medium Dev.	Adyen									
	McK/MDR*									
	Local Network									
Small Dev.	Stripe									
	Brainbox									
	PayPal									

* Avg MDR Rates with DLA

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Total US devs with billings = [redacted] max case ~70% of devs adopt linkout)

Option 1 & 2: Proposed Language Templates

- Go to <<developer website URL>> to get <<XXX>>% off
- Buy at <<developer website URL>> for <<price>>
- Go to <<developer website URL>> for special offers
- Lowest price offered on <<developer website URL>>

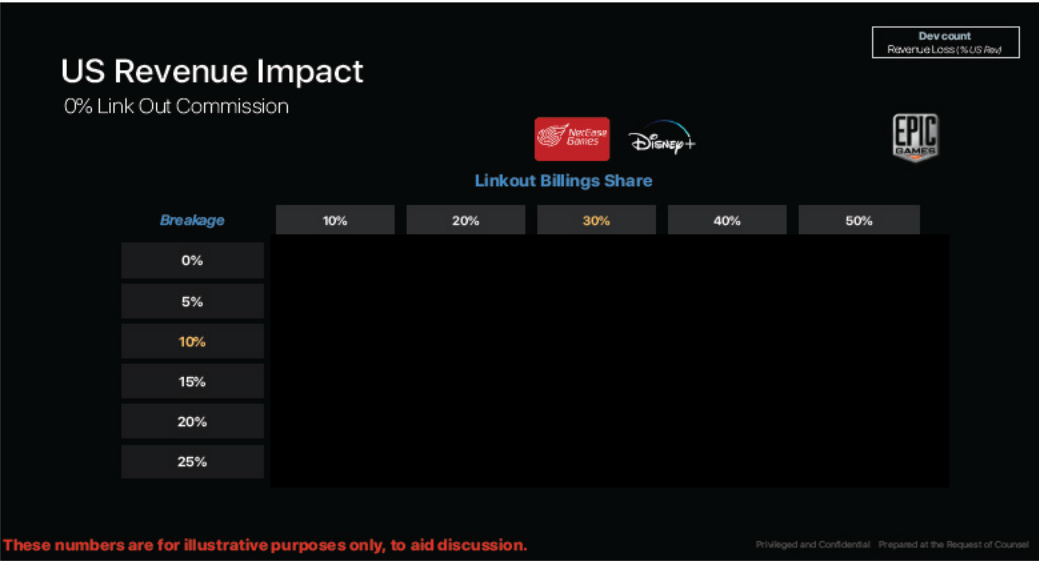
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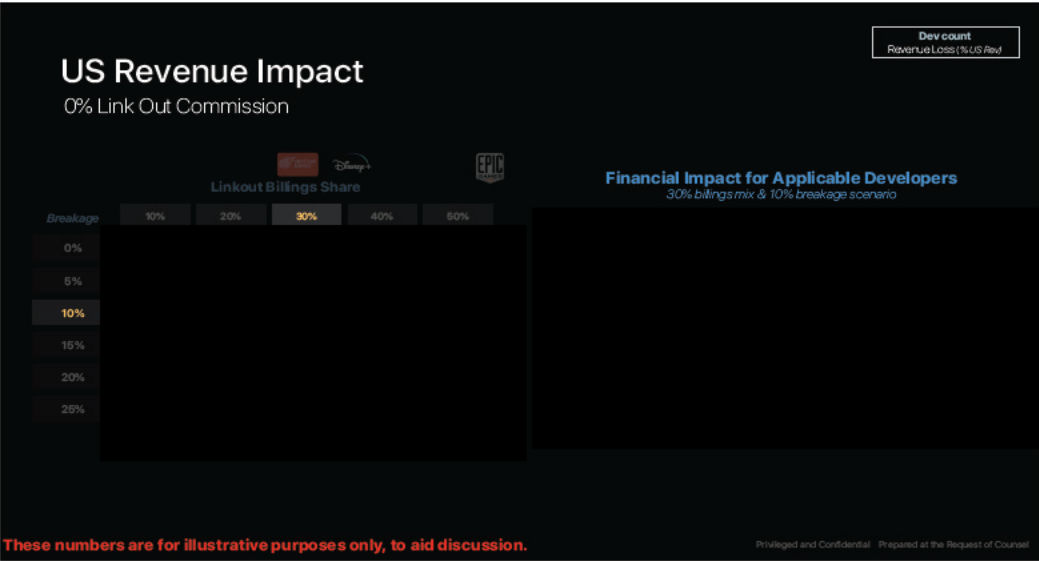
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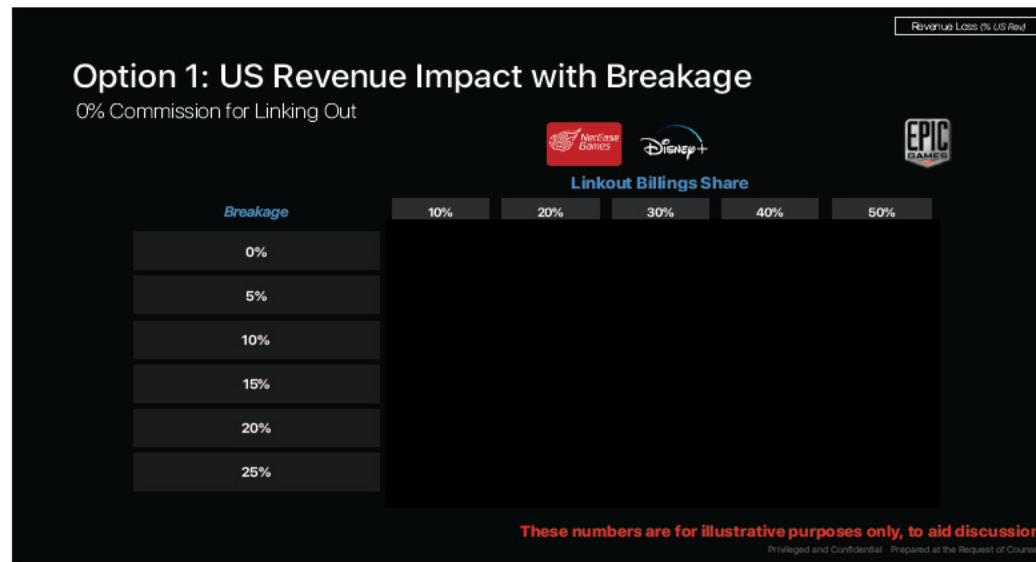
[Sean]

Let's take a look at our proposed policies around language for both options.

Developers would be able to choose from a range...







We have run various sensitivities through our developer decisioning model to forecast whether or not a developer will adopt linking out.

On the rows, this accounts for the revenue impact if breakage is 0% and all the way up to 25%. Beyond 25%, developers reach a tipping point where they lose more on linking out than they would make sticking with Apple iAP and the higher commission.

For the share of billings linking-out, we are showing sensitivities from 10% to 50%. We don't have great data points on what this will end up being, but we have a situations we've encountered to point to.

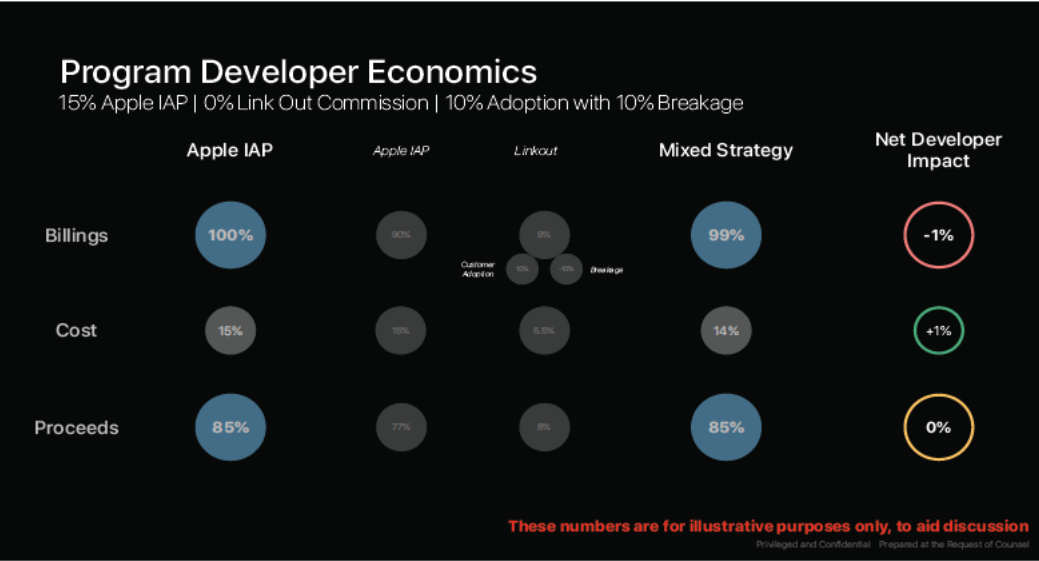
NetEase - has offered discounted pricing offered outside the App Store and has been targeting specific marketing to their high spend customers. Based on the analysis we did with Analytics, we believe about [REDACTED] of our billings have shifted to their webstore.

Disney+ - has offered a discounted bundle outside the App Store, with no App Store purchase option for bundle. We believe this has driven about [REDACTED] of Disney+ billings outside of the App Store.

And in the case for **Epic**, we saw about [REDACTED] of billings shift for the few weeks when they offered their own payment option and had discounted pricing.

The range of impact on the low end with 25% breakage and 10% billings shift (bottom left corner) is more negligible at [REDACTED]. However on the other end with 0% breakage and 50% billings shift (top right corner), it's closer to \$[REDACTED] of U.S. revenue that Apple would lose. A more middle ground scenario of 10% breakage and 30% billings shift would result in [REDACTED] of revenue loss, nearly [REDACTED] of our U.S. App Store revenue.

Next, XX will recap the pros and cons of Option 1 with not charging a commission.



Customer Adoption Range Examples



Discounted pricing offered
outside the App Store

Out-of-app marketing to
high spenders

Discounted bundle offered
outside the App Store

No App Store purchase
option for bundle

Discounted pricing
merchandised in-app

Offered side-by-side with
in-app purchase

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